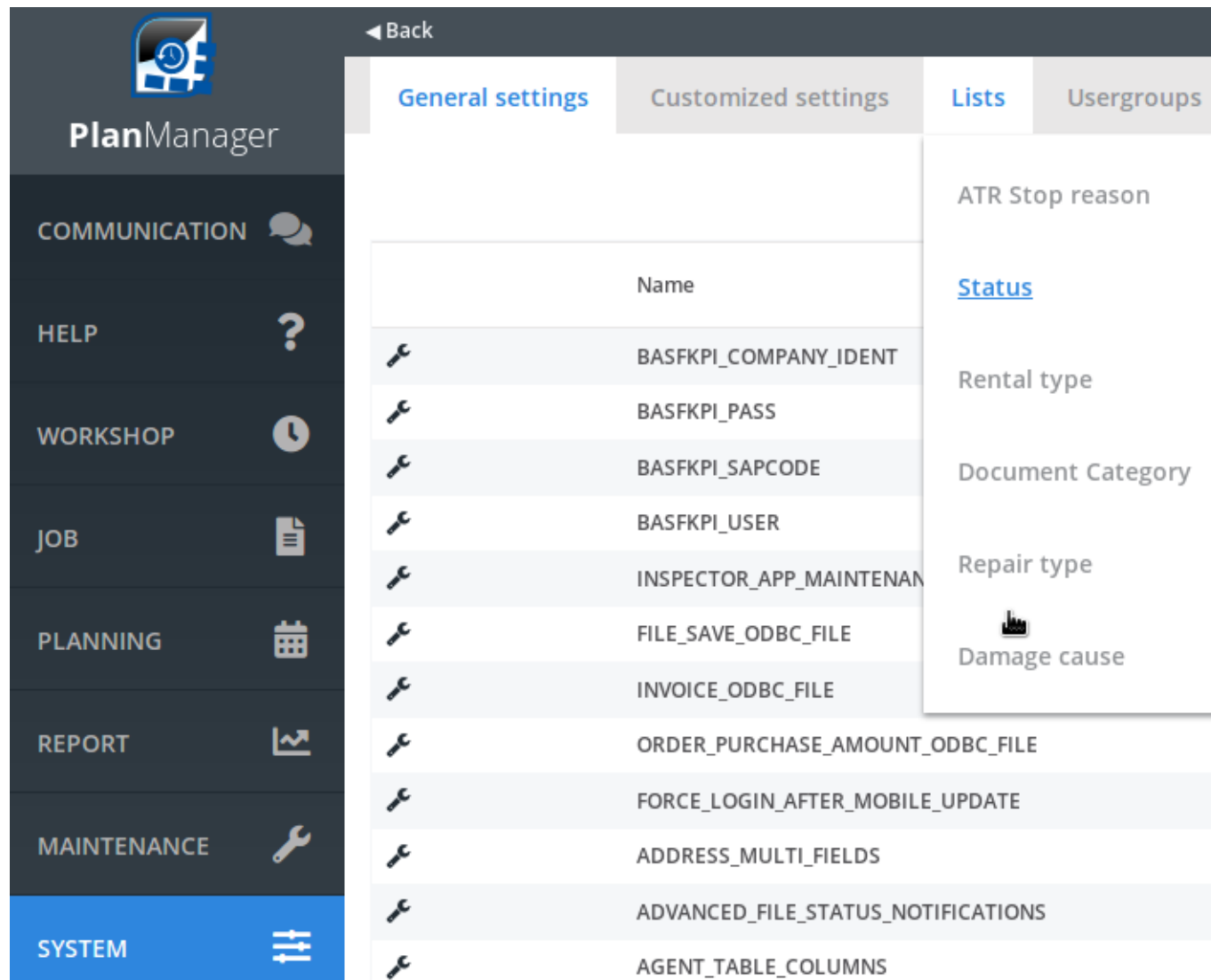


# Communication

## Email communication when status changes

It is now possible to have an automatic mail sent when changing the status of the job. To set this you can go to System - Lists - Status.



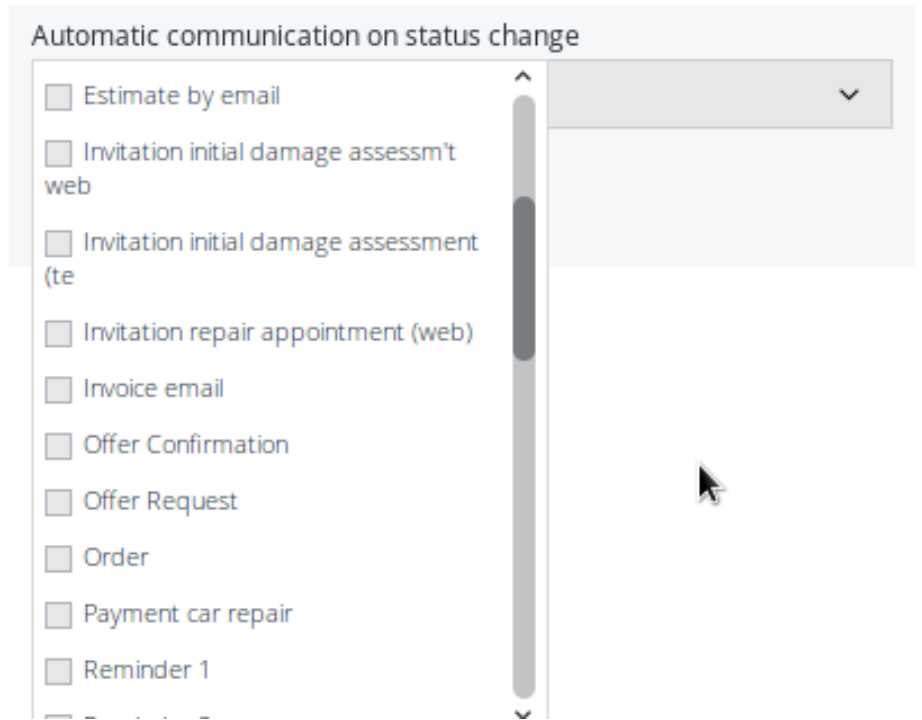
The screenshot shows the PlanManager interface. On the left is a dark sidebar with navigation options: COMMUNICATION, HELP, WORKSHOP, JOB, PLANNING, REPORT, MAINTENANCE, and SYSTEM. The main content area has a top bar with 'Back' and tabs for 'General settings', 'Customized settings', 'Lists', and 'Usergroups'. The 'Lists' tab is active, showing a table of configuration items. A dropdown menu is open over the 'Status' item, listing various options: ATR Stop reason, Status (highlighted), Rental type, Document Category, Repair type, and Damage cause.

	Name	
	BASFKPI_COMPANY_IDENT	
	BASFKPI_PASS	
	BASFKPI_SAPCODE	
	BASFKPI_USER	
	INSPECTOR_APP_MAINTENAN	
	FILE_SAVE_ODBC_FILE	
	INVOICE_ODBC_FILE	
	ORDER_PURCHASE_AMOUNT_ODBC_FILE	
	FORCE_LOGIN_AFTER_MOBILE_UPDATE	
	ADDRESS_MULTI_FIELDS	
	ADVANCED_FILE_STATUS_NOTIFICATIONS	
	AGENT_TABLE_COLUMNS	

- ATR Stop reason
- Status**
- Rental type
- Document Category
- Repair type
- Damage cause

You can select a template that will be sent automatically when changing the status. The template will always be sent by email, to the party indicated in the

# Communication



It is also possible to have an SMS sent when changing a status. This is only possible via templates created with the type "SMS".

communication template.

# Communication

Naam  
SMS vertraging herstelling

Onderwerp  
Herstelling - vertraging

**B I U** [Font Size...] [Font Family] [Font Form] [List Icons]

Beste klant, uw wagen [Make] [Model] - [Licenseplate] zal later klaar zijn dan voorzien. De nieuwe voorzine datum is [PredictedEnd] om [PredictedEndTime]. Dank u voor het begrip, [Location].

Nummerplaat	Merk
Model	Kilometerstand
Chassisnummer	Taken
Onderdelen	Bestel
Bloknummer	Dossier

Sms

Verstuur naar

Bestuurder

CC

Selecteer een afdrukbaar bestand

Verwijderen Bewaren

Important! You can only send an automatic email to customers who have checked the checkbox 'email' at Maintenance – Third Parties - Customers. This was added conforming the GDPR regulations. To send an SMS, the checkbox "SMS" must be checked.

# Communication

Owner Editor

Name	<input type="text" value="test"/> <small>Lastname</small>	Email	<input type="text" value="support@insypro.com"/>	Language	<input type="text" value="Nederlands (BE)"/>
Number	<input type="text" value="219"/> <small>Address</small>	External Ref	<input type="text"/>	Repairer	<input type="text" value="select a repairer"/>
Address	<input type="text"/>	Caps Code	<input type="text"/>	Rebate scheme	<input type="text" value="select a rebate scheme"/>
Address2	<input type="text"/>	Eligiblenumber	<input type="text"/>	Pricing	<input type="text" value="select a pricing"/>
Town	<input type="text"/> <small>Postcode</small> <small>Town</small>	VAT Number	<input type="text"/> <input checked="" type="checkbox"/> <input type="text"/>	Invoice Term	<input type="text"/>
County/Province	<input type="text"/>	VAT Percentage	<input type="text" value="0 %"/>	Internal Ledger	<input type="text" value="- Select One -"/>
Country	<input type="text" value="Belgium"/>	Customer Type	<input type="text" value="select a client type"/>	Display Comment	<input type="checkbox"/>
Phone	<input type="text"/>	Legal Personality	<input type="text" value="juridical"/>	Comment	<input type="text"/>
Fax	<input type="text"/>	Title	<input type="text"/>		
Mobile	<input type="text" value="037271212"/>	Iban	<input type="text"/>		
Blocked	<input type="checkbox"/>	Bic	<input type="text"/>		
Contact	<input type="text"/>				
Show identity card	<input type="checkbox"/>				

Privacy  
Communication  SMS  Email  Papermail  
Receive  Mailings  Survey

Unikátní ID: #4054

Autor: Sophia Bouhajra

Aktualizováno: 2022-02-10 10:42