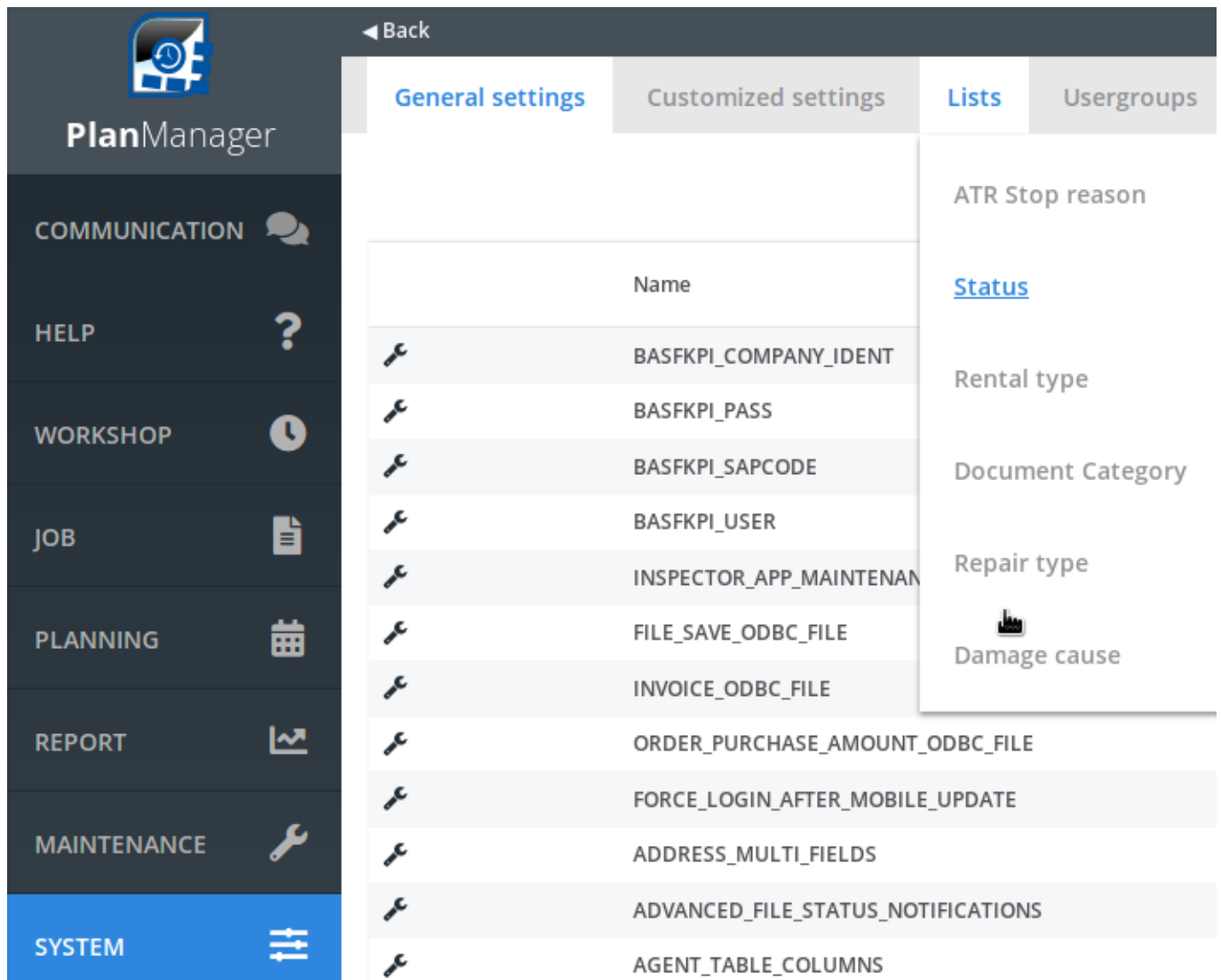


Kommunikation

Email communication when status changes

It is now possible to have an automatic mail sent when changing the status of the job. To set this you can go to System - Lists - Status.



The screenshot shows the PlanManager application interface. On the left is a dark sidebar with a 'PlanManager' header and a menu with categories: COMMUNICATION, HELP, WORKSHOP, JOB, PLANNING, REPORT, MAINTENANCE, and SYSTEM. The main area has a 'Back' button and four tabs: General settings, Customized settings, Lists, and Usergroups. The 'Lists' tab is active, displaying a table with a 'Name' column and a list of settings, each preceded by a wrench icon. A dropdown menu is open next to the 'Status' entry, showing options: ATR Stop reason, Status (highlighted), Rental type, Document Category, Repair type, and Damage cause.

	Name
⚙️	BASFKPI_COMPANY_IDENT
⚙️	BASFKPI_PASS
⚙️	BASFKPI_SAPCODE
⚙️	BASFKPI_USER
⚙️	INSPECTOR_APP_MAINTENAN
⚙️	FILE_SAVE_ODBC_FILE
⚙️	INVOICE_ODBC_FILE
⚙️	ORDER_PURCHASE_AMOUNT_ODBC_FILE
⚙️	FORCE_LOGIN_AFTER_MOBILE_UPDATE
⚙️	ADDRESS_MULTI_FIELDS
⚙️	ADVANCED_FILE_STATUS_NOTIFICATIONS
⚙️	AGENT_TABLE_COLUMNS

- ATR Stop reason
- Status**
- Rental type
- Document Category
- Repair type
- Damage cause

You can select a template that will be sent automatically when changing the status. The template will always be sent by email, to the party indicated in the

Kommunikation

Automatic communication on status change

☐ Estimate by email	^ v
☐ Invitation initial damage assessm't web	
☐ Invitation initial damage assessment (te	
☐ Invitation repair appointment (web)	
☐ Invoice email	
☐ Offer Confirmation	
☐ Offer Request	
☐ Order	
☐ Payment car repair	
☐ Reminder 1	

It is also possible to have an SMS sent when changing a status. This is only possible via templates created with the type "SMS".

communication template.

Kommunikation

Naam

SMS vertraging herstelling

Onderwerp

Herstelling - vertraging

B

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Font Size...

Font Family

Font Form...

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X₂

X₂

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📄

Beste klant, uw wagen [Make] [Model] - [Licenseplate] zal later klaar zijn dan voorzien. De nieuwe voorzine datum is [PredictedEnd] om [PredictedEndTime]. Dank u voor het begrip, [Location].

Nummerplaat	Merk
Model	Kilometerstand
Chassisnummer	Taken
Onderdelen	Bestel
Bloknummer	Dossier

Sms

Verstuur naar

Bestuurder

☐ CC

Selecteer een afdrukbaar bestand

Verwijderen

Bewaren

Important! You can only send an automatic email to customers who have checked the checkbox 'email' at Maintenance – Third Parties - Customers. This was added conforming the GDPR regulations. To send an SMS, the checkbox "SMS" must be checked.

Kommunikation

Owner Editor

Name

test

Lastname

219

Address

Address2

Postcode

Town

County/Province

Country

Belgium

Phone

Fax

Mobile

037271212

Blocked

Contact

Show Identity card

Email

support@insypro.com

External Ref

Caps Code

Eligiblenumber

VAT Number

VAT Percentage

0 %

Customer Type

select a client type

Legal Personality

juridical

Title

Iban

Bic

Language

Nederlands (BE)

Repairer

select a repairer

Rebate scheme

select a rebate scheme

Pricing

select a pricing

Invoice Term

Internal Ledger

- Select One -

Display Comment

Comment

Save

Delete

Link To Albatros

Privacy

Communication

Receive

☐ SMS

☐ Mailings

☒ Email

☐ Survey

☐ Papermail

Eindeutige ID: #4055

Verfasser: Sophia Bouhajra

Letzte Änderung: 2022-02-10 10:42