

Installation und Konfiguration

Tasks automatically on 'on hold' based on certain status

As of this release (06/21), there is a new configuration available that allows tasks to be automatically set to 'on hold' status based on a certain status in the file. To set this up you can go to System - General Settings. Here you can find the following configuration option:

ATR_STATUSES_TO_HOLD_TASKS

In this configuration you get the option to select statuses. When you are going to use these statuses in the file, the tasks will automatically be set to on hold.

Configuration Editor **[Edit]**

Category
general

Description
Change the tasks of a file to "on hold" when a job changes to one of these statuses.

Name
ATR_STATUSES_TO_HOLD_TASKS

Value

Awaiting Parts ✕

Appointment
Awaiting Approval
Awaiting Estimate
Awaiting Parts
Completed

Installation und Konfiguration

If you would like to add a certain status to this, you can go to System - Lists- Status in PlanManager. Here you can add/delete/edit statuses.

After the configuration you will see that after selecting this status in the file (don't forget to press save) the tasks will automatically be set to status 'on hold'.

Vehicle details

Comments / Damage

Damage flow: Standard

Off site date

Current Task

Status

Unknown

Awaiting Parts

1

...

New Task

Tasks

< 1 >

Type	Work Units	Minutes	Rate	Amount	Status
Disassembly	15,0 WU	90 min	€ 0,00	€ 0,00	On Hold
Bodywork	8,0 WU	45 min	---	€ 0,00	On Hold
Preparation	15,0 WU	90 min	---	€ 0,00	On Hold
Paintwork	8,0 WU	45 min	---	€ 0,00	On Hold
Assembly	10,0 WU	60 min	---	€ 0,00	On Hold
Total	56,0 WU	5h30		€ 0,00	

[Apply a new rate to all tasks](#)

New Activity

Results: Viewing item

Job Order

240

ATTENTION: If you use a status in the file (that sets the tasks to 'stopped' automatically) a corresponding planning of these tasks will also be deleted. It is not possible to restore this planning. You will have to reschedule the file yourself.

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Eindeutige ID: #3809

Verfasser: Sophia Bouhajra

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