

007. Communication

Who is informed of a response to a communication?

Communication

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If person A sends a communication, this person will be informed of the reply via a pop-up window in the bottom right-hand corner:

The screenshot shows the PlanManager software interface. On the left is a sidebar with navigation options: COMMUNICATIE, HELP, ATR, DOSSIER (selected), PLANNING, RAPPORT, BEHEER, SYSTEEM, VERHUUR, and FACTURATIE. The main area displays a list of communication items with columns: Dossier, Informex, Afspraak datum, Voorziene einddatum, Merk, Model, Type, Nummerplaat, KLANT, Verzekeraar, Status, VVV, Km Schade, AlbatrosNr, Responder, and Kleur. A notification pop-up is visible in the bottom right corner, titled 'NOTIFICATIE BERICHT', containing a message from Jean-Marie Smets regarding a test response for a Ford Focus.

If you click on this button, you will automatically enter the communication in the corresponding job.

If person A is absent (indicated in maintenance, Absences), this message will appear to all his colleagues.

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