

Orders

Deleting an order

An adjustment has been made so that it is no longer possible to delete an order that has already been communicated. If the order has the status: ordered, partially received, received or cancelled, it is no longer possible to delete the order completely. The reason for this is that during the automatic ordering process, updates are also sent from the supplier's programme. If you are going to send a digital order and then delete it, updates will still be sent. These updates then cause error messages because PlanManager can no longer retrieve the order. As soon as the order has received the status 'ordered', it is no longer possible to change the order to 'creation' or 'created'. Exceptions to this are the orders that come in via the paint computer. These can still be removed.

Unique solution ID: #3948

Author: Sophia Bouhajra

Last update: 2022-02-09 12:58