

Communication

Who is informed of a response to a communication?

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If person A sends a communication, this person will be informed of the reply via a pop-up window in the bottom right-hand corner:

The screenshot shows the PlanManager software interface. On the left is a sidebar with navigation options: COMMUNICATIE, HELP, ATR, DOSSIER (selected), PLANNING, RAPPORT, BEHEER, SYSTEEM, VERHUUR, and FACTURATIE. The main area displays a table of communication items with columns: Dossier, Informex, Afspraak datum, Voorziene einddatum, Merk, Model, Type, Nummerplaat, KLANT, Verzekeraar, Status, VVV, Km Schade, AlbatrosNr, Responder, and Kleur. A notification pop-up is visible in the bottom right corner, titled 'NOTIFICATIE BERICHT', containing a message from Jean-Marie Smets regarding a test response for a Ford Focus.

Dossier	Informex	Afspraak datum	Voorziene einddatum	Merk	Model	Type	Nummerplaat	KLANT	Verzekeraar	Status	VVV	Km Schade	AlbatrosNr	Responder	Kleur
10621		13-11-2020, 10:00		Ford	FOCUS	Clipper	1NVX650	Smets Jean-Marie	Standaard tarief	Nieuw		125755			Grijs
10620				Ford	FOCUS		1NVX650	SMETS G	Standaard tarief	Afspraak		125000			
10619	6126780	12-11-2020, 08:00	16-11-2020, 10:04	MINI			1TUH058	VLERICK DIRK	AG INSURANCE	Nieuw		19292			
10618		12-11-2020, 08:00	16-11-2020, 10:04	Ford	FOCUS II LIM...		1NVX650	InSyPro FleetOwner	Standaard tarief	Algeleverd/Opgehaald	1BMW100	125000	1647		Grijs
10617		09-11-2020, 13:00	09-11-2020, 18:00	VW	GOLF		1ABC123	GREEVE FRITS	Standaard tarief	Gepland	1BXU551	0			
10616	8974304C			CLIO			1EKW350	VAN DE VELDE KITTA	BALOISE INSURANCE	In Uitvoering		0			WHITE
10615				5			1GKR636	GREEVE FRITS	Standaard tarief	Nieuw		0			blauw
10614				5			1GKR636	GREEVE FRITS	Standaard tarief	Nieuw		0			blauw
10613		16-11-2020, 09:00	20-11-2020, 12:00	5			1GKR636	GREEVE FRITS	Standaard tarief	Gepland	1RUS546				
10612	1082217C	09-11-2020, 08:30	13-11-2020, 12:00	325D			1BK0583	DECASAN	GENERALI BELGIUM	Afspraak	1RUS546				
10611	1075378C	16-11-2020, 13:00	20-11-2020, 17:00	CS			73VH5	VERMEERSCH WILLY	ETHIAS HASSELT	Afspraak	1FMC874				
10610		04-11-2020, 10:00	04-11-2020, 18:00	5			1GKR636	TEST RECEPTIE APP	Standaard tarief	Afspraak	1EEE333				
10609	9697028C	19-11-2020, 09:00	19-11-2020, 14:39	RANGE ROVER E			1XTZ351	Fleetowner JMS	INSURER E	Gepland					
10608	9287839			MERIVA			1LCB416	RAMAN MARCUS	DVY VERZ & LES ...	Nieuw					
10607		26-10-2020, 10:00		FOCUS			1NVX650	Smets JM	Standaard tarief	Nieuw					

If you click on this button, you will automatically enter the communication in the corresponding job.

If person A is absent (indicated in maintenance, Absences), this message will appear to all his colleagues.

Unique solution ID: #2990

Author: Jean-Marie

Last update: 2021-11-10 16:11