

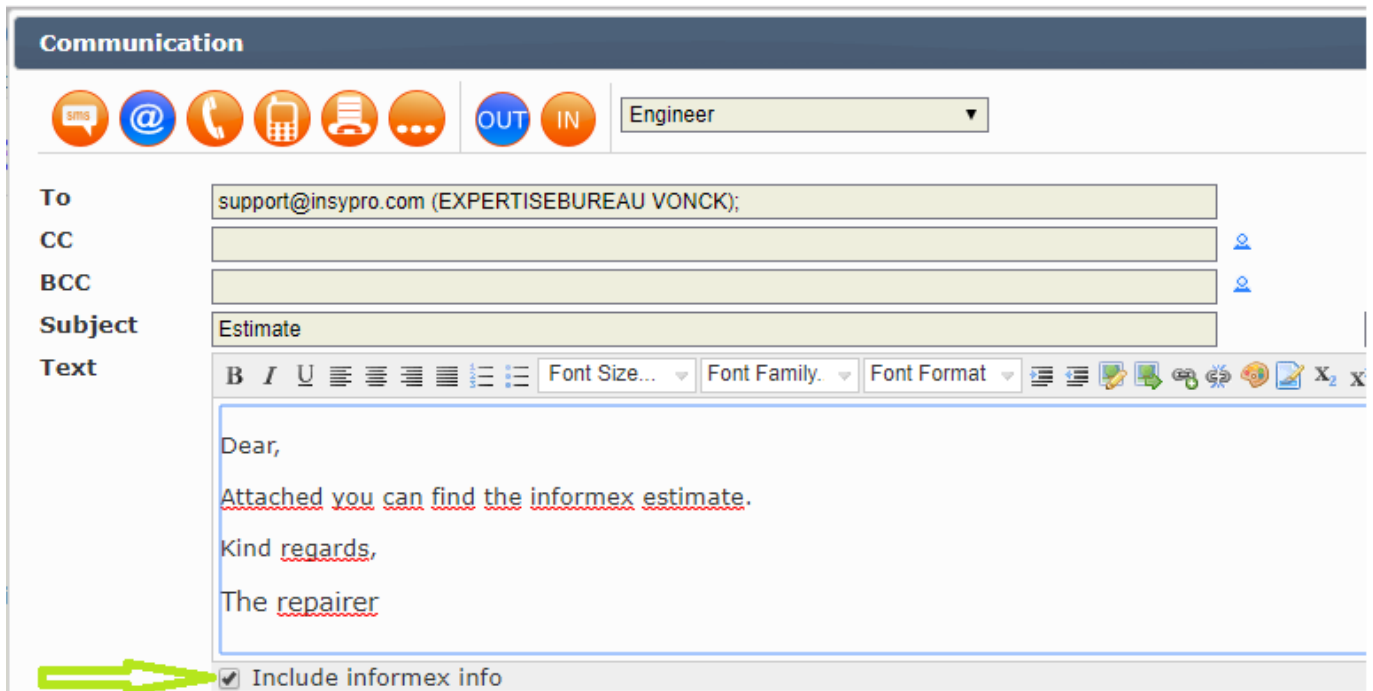
# Communication

## How do I send an informex estimation to an expert?

If you have read the FAQ item 'How does the communication screen work?' you know how to send an email.

Sometimes an expert or insurer asks for the original informex estimation by emailing. Because planmanager saves the informex estimation that you have loaded, you can send this from the communication with a few clicks.

Select the email icon. Then select the send button to. And finally as a party, select "Expert".



The screenshot shows the 'Communication' interface. At the top, there are icons for SMS, email, phone, and other communication methods, along with 'OUT' and 'IN' buttons and a dropdown menu set to 'Engineer'. The email composition form has the following fields:

- To:** support@insypro.com (EXPERTISEBUREAU VONCK);
- CC:** (empty)
- BCC:** (empty)
- Subject:** Estimate
- Text:** Dear,  
Attached you can find the informex estimate.  
Kind regards,  
The repairer

At the bottom of the form, there is a checkbox labeled 'Include informex info' which is checked. A green arrow points to this checkbox.

Complete your email. At the bottom you will see a small selection field "Including informex info". If you select this, the informex estimation in a PDF document will be sent with the e-mail.

Unique solution ID: #1561

Author: Katrien Vanhaute

Last update: 2021-11-10 16:21