# Audatex The queue for Audatex jobs.

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#### **1. Set PlanManager to use the queue.**

To configure PlanManager, go to the "System" tab - "Options." Search in the list setting: INFORMEX\_QUEUING. The default setting is "NEVER".

| *   | INFORMEX_IMPORT_REPAIRDESC                            | informex             | NEVER |
|-----|---|----------------------|-------|
| *   | INFORMEX_RENEW_FILES                                  | informex             | Non   |
| *   | CREATE_ON_EMPTY_TASKS                                 | informex             | Oui   |
| *   | INFORMEX_QUEUING                                      |                      | NEVER |
|     |   |                      |       |
| *   | INFORMEX_IMPORT_IDS_ONCE                              | informex             |       |
| * * | INFORMEX_IMPORT_IDS_ONCE<br>INFORMEX_IMPORT_REPAIRERS | informex<br>informex |       |

You can set this option to one of the following:

| NEVER  | Always import automatically (No used queue; this is the default).                     |  |  |  |  |
|--------|---|--|--|--|--|
| SMART  | Automatically import when the "job" fiel<br>was filled in audatex and that the job is |  |  |  |  |
|        | found in PlanManager. The others are placed in the queue.                             |  |  |  |  |
| ALWAYS | Audatex All jobs are placed in the queue (never automatically imported).              |  |  |  |  |

Set the configuration to "ALWAYS" or "SMART" to use the queue. Then go to the "job" tab and check if you can see the submenu "Audatex Claims".

If you don't see this submenu go to the "System" tab - "permissions". Select from the list on the left a group of users who need to upload jobs from audatex. (A list on the right will be charged). Open the list by clicking the little "+" to the right of the line. Then check the boxes on the audatex claims line, and click on "Save permissions".

Repeat for all user groups which must be able to load the audatex jobs.

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### 3. Audatex Claim page

Go to the "job" tab - "audatex claims". On the left, there is a filter to select audatex jobs based on number, registration, name, model and make.

| Audatex       | <b>■</b> Back     |              |                   |       |               |             |          |                      |                     |                    |          | 💄 Jean-marie | Smets 🕞         | Logout | English (GB)        |
|---------------|-------------------|--------------|-------------------|-------|---------------|-------------|----------|----------------------|---------------------|--------------------|----------|--------------|-----------------|--------|---------------------|
|               | Job List Order li | st Job Queue | Deliveries        | Offer | Requests      | Stock Scale | Vat Book | DMS Albatro          | os Carpass Calen    | ıdar               |          |              |                 |        |                     |
|               | Audatex           |              |                   |       |               |             |          |                      |                     |                    |          |              |                 |        | select a location 👻 |
| HELP ?        | Report            |              | $\backslash$      |       | Filter        |             |          |                      |                     |                    |          |              |                 |        | Reset               |
|               |                   |              | $\langle \rangle$ |       | type a number |             |          | type a registration  |                     | type a person name |          | tyj          | pe a model name |        |                     |
| WORKSHOP 🕚    |                   |              |                   |       | type a make n | sme         |          | only show smart expe | ertises             |                    |          |              |                 |        |                     |
| јов 📑         |                   |              |                   |       |               |             |          |                      |                     |                    |          |              |                 |        |                     |
|               |                   |              |                   |       | 47 items      |             |          |                      |                     |                    |          |              |                 |        | < 1 2 3 4 >         |
| PLANNING      |                   |              |                   |       |               | Number      | Complete | Make                 | Model               | Registration       | Customer | Repairer     | Date Import     | ted    | Smart Expertise     |
| REPORT 🛃      |                   |              |                   |       | 8             | TLA00000    | No       | JAGUAR               | XF XF               | HJ11KPG            |          |              | 13-06-2018      | 13:21  |                     |
|               |                   |              |                   |       | 8             | B5000001    | No       | FORD                 | FIESTA Ghia         | X1                 |          |              | 13-06-2018      | 13:21  |                     |
| MAINTENANCE 🌽 |                   |              |                   |       | 8             | GP000001    | No       | VOLKSWAGEN           | POLO Match          | AN08VKS            |          |              | 03-07-2018      | 15:10  |                     |
| SYSTEM 🗮      |                   |              |                   |       | $\otimes$     | OH000001    | No       | FORD                 | TRANSIT Tourneo Cus | COMMER             |          |              | 21-08-2018      | 16:21  |                     |
|               |                   |              |                   |       | 8             | OH000003    | No       | FERRARI              | 360 MODENA          | MACE               |          |              | 21-08-2018      | 16:27  |                     |
| RENTAL 🚓      |                   |              |                   |       | $\otimes$     | JJ000016    | No       | SUZUKI               | SWIFT SZ5           | TESTGP75           |          |              | 30-08-2018      | 09:03  |                     |
|               |                   |              |                   |       | 0             |             |          |                      |                     |                    |          |              |                 |        |                     |

### 4. Load the jobs in the queue in a folder.

To load an Audatex mission in PlanManager, click on the line. You will see the following popup:

| Ander            |          |         |           |           |                      |    |              |                     |              | -           | Jean-mane smets uv Logo              | it 🗢 english (GD)   |
|------------------|----------|---------|-----------|-----------|----------------------|----|--------------|---------------------|--------------|-------------|--------------------------------------|---------------------|
|                  | ex<br>"  |         | Job Queue |           |                      |    |              |                     |              |             |                                      |                     |
| <b>Plan</b> Mana |          | Audatex |           |           |                      |    |              |                     |              |             |                                      |                     |
| COMMUNICATIO     | N 🔍      | Additex |           |           |                      |    |              |                     |              |             |                                      | select a location 💙 |
|                  |          | Report  |           | Filt      | er                   |    |              |                     |              |             |                                      | Reset               |
| HELP             |          |         |           |           |                      |    |              |                     |              |             |                                      |                     |
| WORKSHOP         |          |         |           |           |                      |    | only show sm | art expertises      |              |             |                                      |                     |
|                  |          |         |           |           |                      |    |              |                     |              |             |                                      |                     |
| JOB              |          |         |           | 47 ite    |                      | _  |              | _                   |              |             |                                      | 1234                |
| PLANNING         |          |         |           |           | TLA00000: HJ11KPG    | 0  |              | ×                   | Registration | Customer Re | pairer Date Imported                 | Smart Expertise     |
| REPORT           |          |         |           | 8         | Make JAGUA           | R  | Registration | Hj11KPG 2           | HJ11KPG      |             | 13-06-2018 13:21                     |                     |
|                  |          |         |           | $\otimes$ | Model XF XF          |    | Customer     |                     | X1           |             | 13-06-2018 13:21                     |                     |
| MAINTENANCE      |          |         |           | $\otimes$ | Job                  |    |              | Import 4            | AN08VKS      |             | 03-07-2018 15:10                     |                     |
|                  |          |         |           | 8         | 3                    |    |              | lake new job 5      | COMMER       |             | 21-08-2018 16:21                     |                     |
| SYSTEM           |          |         |           | 8         |                      |    |              | lake new job        | MACE         |             | 21-08-2018 16:27                     |                     |
| RENTAL           | <b>#</b> |         |           | 8         |                      |    | 502010       |                     | TESTGP75     |             | 30-08-2018 09:03                     |                     |
|                  |          |         |           | 8         | AC000082             | No | FIAT         | GRANDE PUNTO T-J Sp | GJ58PYF      |             | 28-09-2018 13:51                     |                     |
| INVOICING        |          |         |           | 8         | AC000083             | No | FIAT         | GRANDE PUNTO T-J Sp | GJ58PYF      |             | 28-09-2018 14:06                     |                     |
|                  |          |         |           | ×         | AC000084<br>AC000085 | No | FIAT         | GRANDE PUNTO T-J Sp | GJ58PYF      |             | 28-09-2018 15:54<br>28-09-2018 16:07 |                     |
|                  |          |         |           | $\otimes$ | AC000085             | No | FIAT         | GRANDE PUNTO T-J Sp | GJ58PYF      |             | 28-09-2018 16:07                     |                     |

On the header is the audatex number (1). Just below is a table with information concerning the job (2).

If you want to load the job into an existing folder, register PlanManager record number in the "Job" (3) and press the "Import" button (4)

### **Audatex**

If you want to upload the job to a new folder, click on the button "Create new folder" (5)

When PlanManager can find a recent job with the same plate number or the same client name, then it will also be posted here. If you click on a table row, the number of job will be placed in the "Job" field. Click the "Import" button Unique solution ID: #1592 Author: Jean-Marie Last update: 2022-04-20 11:27